# The Tile Shop Reports Third Quarter 2014 Results; Announces CEO Transition 

October 28, 2014

—10.6\% Sales Growth -<br>-Comparable Store Sales Growth of 0.6\% -<br>-16 Stores Opened in 2014 Q3 YTD -<br>-2014 EPS Guidance Updated -

# —Board of Directors unanimously approves the promotion of Chris Homeister to CEO effective January 1, 2015 - 

MINNEAPOLIS, Oct. 28, 2014 (GLOBE NEWSWIRE) -- Tile Shop Holdings, Inc. (Nasdaq:TTS) (the "Company"), a specialty retailer of manufactured and natural stone tiles, setting and maintenance materials, and related accessories, today announced results for its third quarter ended September 30, 2014.

Net sales grew $10.6 \%$ to $\$ 62.8$ million for the quarter ended September 30, 2014 compared with $\$ 56.8$ million for the third quarter of 2013 . The $\$ 6.0$ million increase in sales was driven by incremental net sales of $\$ 5.7$ million from stores not included in the comparable store base and comparable store sales growth of $0.6 \%$ or $\$ 0.3$ million in the quarter. Sales at both new and existing stores continued to be impacted during the third quarter by mid-single digit year-over-year declines in existing home sales.

The Company also announced that founder and Chief Executive Officer Robert Rucker will retire as CEO effective January 1, 2015 and be replaced by current Chief Operating Officer Chris Homeister, who was unanimously approved by the Board of Directors for promotion to CEO and will join the Board of Directors early next year. The Company acknowledges the significant contributions of Mr. Rucker, and he will remain with the Company full time through August 1, 2015 as an advisor and will also remain on the Board of Directors.
"I am very proud of the business that we have built over the past 29 years where we currently have 105 stores in 30 states and feel that we are just getting started on our path to being the leading national specialty tile retailer," stated Robert Rucker. "Our management team has never been stronger, and I am absolutely confident that Chris is more than ready to lead the Company as we move forward."
"I am extremely honored by the opportunity to lead the Company as CEO," stated Chris Homeister. "Bob has built a tremendous business and established a great foundation for all of us to build upon. While there have been many accomplishments for the business in the past year, for a variety of reasons we have fallen short of our own and external expectations in 2014. My focus as we move forward will be on returning the Company to higher levels of growth and profitability. The proven strength of The Tile Shop model with customers has been clear for nearly 30 years, but we have many opportunities for improvement as we scale the business nationally."

Gross margin was $69.2 \%$ for the quarter. The modest decline from first half gross margin of $69.8 \%$ was driven by a slight increase in promotional activity during the quarter intended to generate traffic and sales in a challenged industry sales environment. The promotional activity was most meaningful during the $4^{\text {th }}$ of July and Labor Day holiday weekends when consumer interest in the flooring category is more pronounced.

Selling, general and administrative costs for the third quarter were $\$ 39.8$ million compared with $\$ 32.2$ million for the third quarter of 2013 . The majority of the $\$ 7.6$ million increase was driven by the costs associated with opening and operating new stores, as third quarter ending store count increased from 80 to 104, a 30 percent increase from the prior year.

For the nine months ended September 30, 2014, net sales grew $12.9 \%$ to $\$ 193.9$ million in 2014 compared with $\$ 171.8$ million in 2013 . Comparable store sales for the nine month period declined $0.5 \%$. For the nine month period, the two year increase in comparable store sales was $12.6 \%$.

The Company opened six new stores in the third quarter, with four in existing markets (Mentor, OH; Montgomeryville, PA; North Charlotte, NC; and Geneva, IL) and two in new markets (Colonie, NY; Cordova, TN). With the opening of the Wexford, PA store in October, the Company now has 105 locations in 30 states. The Company also noted that it relocated its Westland, MI store during the quarter to Canton, MI.

## Non-GAAP Information

The Company presents non-GAAP net income and Adjusted EBITDA to provide useful information to investors regarding the Company's normalized operating performance.

On a non-GAAP basis, net income for the quarter was $\$ 1.6$ million, compared to $\$ 4.2$ million in the comparable prior year period. Non-GAAP earnings per diluted share for the quarter ended September 30, 2014 were $\$ 0.03$. Non-GAAP earnings per diluted share for the quarter ended September 30, 2013 were $\$ 0.08$ per share.

See the "Non-GAAP Net Income" table and the "Non-GAAP Financial Measures" section below for a reconciliation of non-GAAP to GAAP earnings.

## Non-GAAP Net Income

(\$ in thousands, except share and per share data)

| Three months ended |
| :---: |
| September 30, | | Nine months ended |
| :---: |
| September 30, |


| Reported income (loss) before income taxes | \$ 2,510 | \$ 6,807 | \$ 15,072 | \$ $(26,047)$ |
| :---: | :---: | :---: | :---: | :---: |
| Change in fair value of warrants | -- | -- | -- | 54,219 |
| Investigation and litigation related costs | 191 | 251 | 1,544 | 1,276 |
| Non-GAAP net income before taxes | 2,701 | 7,058 | 16,616 | 29,448 |
| Provision for income taxes | $(1,083)$ | $(2,823)$ | $(6,646)$ | $(11,779)$ |
| Non-GAAP net income | \$ 1,618 | \$ 4,235 | \$ 9,970 | \$ 17,669 |
| Weighted average basic shares outstanding | 51,016,487 | 50,911,104 | 51,006,610 | 49,129,577 |
| Weighted average diluted shares outstanding | 51,066,497 | 51,892,028 | 51,103,216 | 49,129,577 |
| Basic earnings per share | \$ 0.03 | \$ 0.08 | \$ 0.20 | \$ 0.36 |
| Diluted earnings per share | \$ 0.03 | \$ 0.08 | \$ 0.20 | \$ 0.36 |

For the quarter, Adjusted EBITDA was $\$ 10.0$ million compared to $\$ 12.7$ million in the same period of the prior year. The Company's Adjusted EBITDA excludes non-recurring items, as further described in "Non-GAAP Financial Measures" below. See the "Adjusted EBITDA" table and "Non-GAAP Financial Measures" section below for a reconciliation of net income to Adjusted EBITDA.

## Adjusted EBITDA (\$ in thousands)

| Three months ended <br> September 30, | Nine months ended <br> September 30, |
| :--- | :--- |
| $2014 \quad 2013$ | 2014 |


| Net income (loss) | $\$ 1,504$ | $\$ 4,050$ | $\$ 9,041$ | $\$(37,083)$ |
| :--- | ---: | ---: | ---: | ---: |
| Interest expense | 906 | 780 | 2,352 | 1,869 |
| Income taxes | 1,006 | 2,757 | 6,031 | 11,036 |
| Change in fair value of warrants | -- | -- | -- | 54,219 |
| Depreciation and amortization | 5,076 | 3,703 | 14,302 | 10,154 |
| Investigation and litigation related costs | 191 | 251 | 1,544 | 1,276 |
| Stock-based compensation | 1,284 | 1,127 | 3,910 | 3,391 |
| Adjusted EBITDA | $\$ 9,967$ | $\$ 12,668$ | $\$ 37,180$ | $\$ 44,862$ |

## Financial Guidance

The Company is providing updated expectations for full year 2014, based on past performance, anticipated new store openings and current economic conditions.
"Given the lack of proven traction in certain macro factors, particularly year-over-year existing home sales, we are taking a more cautious outlook for the remainder of the year," stated Rucker. "This impacts our comparable store sales growth expectations as well as sales levels at new stores."

For the full year ending December 31, 2014 the Company expects:

|  | Guidance Range |
| :--- | :---: |
| Net sales | $\$ 257$ to $\$ 261$ million |
| Comparable store sales change | $(1 \%)$ to $1 \%$ |
| Earnings per share | $\$ 0.23$ to $\$ 0.25$ |
| Gross margin | approximately $69.5 \%$ |
| Fully diluted shares outstanding | 51 million |

## Webcast and Conference Call

The Company will host a conference call via live webcast for investors and other interested parties beginning at 9:00 a.m. Eastern Time on Tuesday, October 28, 2014. Participants may access the live webcast by visiting the Company's investor relations website at www.tileshop.com. The call can also be accessed by dialing (844) 421-0597, or (716) 247-5787 for international participants. A webcast replay of the call will be available on the Company's Investor Relations website at www.tileshop.com.

Additional details can be located in the filing at www.tileshop.com under the Financials - SEC Filings section of its Legal/Investors - Investor Relations page.

## About Tile Shop Holdings and The Tile Shop

The Company is a specialty retailer of manufactured and natural stone tiles, setting and maintenance materials, and related accessories in the United States. The Company offers a wide selection of products, attractive prices, and exceptional customer service in an extensive showroom setting. The Company currently operates 105 stores in 30 states, with an average size of 22,500 square feet. The Company also sells its products on its website, www.tileshop.com.

## Non-GAAP Financial Measures

The Company calculates Adjusted EBITDA by taking net income calculated in accordance with GAAP, and adjusting interest expense, income taxes, depreciation and amortization, non-cash change in fair value of warrants, stock based compensation and other non-recurring items including special investigation, shareholder litigation and equity related transaction costs. Adjusted EBITDA margin is equal to Adjusted EBITDA divided by net sales. Non-GAAP net income excludes the non-cash change in fair value of warrants and other non-recurring items including special investigation, shareholder litigation, and equity related transaction costs, net of tax.

We believe that these non-GAAP measures of financial results provide useful information to management and investors regarding certain financial and business trends relating to our financial condition and results of operations. Our management uses these non-GAAP measures to compare our performance to that of prior periods for trend analyses, for purposes of determining management incentive compensation, and for budgeting and planning purposes. These measures are used in monthly financial reports prepared for management and our board of directors. We believe that the use of these non-GAAP financial measures provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing our financial measures with other specialty retailers, many of which present similar non-GAAP financial measures to investors.

Our management does not consider these non-GAAP measures in isolation or as an alternative to financial measures determined in accordance with GAAP. The principal limitations of these non-GAAP financial measures are that they exclude significant expenses and income that are required by GAAP to be recognized in our consolidated financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgments by management about which expenses and income are excluded or included in determining these non-GAAP financial measures. In order to compensate for these limitations, management presents non-GAAP financial measures in connection with GAAP results. We urge investors to review the reconciliation of our non-GAAP financial measures to the comparable GAAP financial measures and not to rely on any single financial measure to evaluate our business.

## FORWARD LOOKING STATEMENTS

This press release includes "forward looking statements" within the meaning of the "safe harbor" provisions of the United States Private Securities Litigation Reform Act of 1995. Forward-looking statements may be identified by the use of words such as "anticipate", "believe", "expect", "estimate", "plan", "outlook", and "project" and other similar expressions that predict or indicate future events or trends or that are not statements of historical matters. These forward looking statements include any statements regarding the Company's strategic and operational plans, expected financial performance of new stores, the benefits of the Company's operating model, and expected future cash flows. Forward looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times at, or by, which such performance or results will be achieved. Forward looking statements are based on information available at the time those statements are made and/or management's good faith belief as of that time with respect to future events, and are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in or suggested by the forward looking statements, including but not limited to unforeseen events that may affect the retail market or the performance of the Company's stores. The Company does not intend, and undertakes no duty, to update this information to reflect future events or circumstances. Investors are referred to the most recent reports filed with the SEC by the Company.

## Tile Shop Holdings, Inc. and Subsidiaries

## Condensed Consolidated Balance Sheets

## (\$ in thousands, except share data)

| (Unaudited) | (Audited) |
| :---: | :---: |
| September | December |
| 30, | 31, |
| 2014 | 2013 |

## ASSETS

## Current assets:

| Cash and cash equivalents | $\$ 5,674$ | $\$ 1,761$ |
| :--- | ---: | ---: |
| Trade receivables, net | 1,897 | 1,198 |
| Inventories | 67,287 | 72,067 |
| Income tax receivable | 4,344 | 9,528 |
| Deferred taxes and other current assets, net | 6,449 | 7,150 |
| Total current assets | 85,651 | 91,704 |
| Property, plant and equipment, net | 141,024 | 125,317 |
| Deferred taxes and other assets, net | 25,268 | $\mathbf{2 5 , 7 4 8}$ |
| TOTAL ASSETS | $\mathbf{\$ 2 5 1 , 9 4 3}$ | $\$ \mathbf{2 4 2 , 7 6 9}$ |

## LIABILITIES AND STOCKHOLDERS' EQUITY

Current liabilities:

| Accounts payable | \$ 13,638 | \$ 22,867 |
| :---: | :---: | :---: |
| Other accrued liabilities | 18,931 | 17,118 |
| Total current liabilities | 32,569 | 39,985 |
| Long-term debt, net | 90,400 | 91,646 |
| Capital lease obligation, net | 943 | 1,161 |
| Deferred rent | 31,247 | 25,560 |
| Other long-term liabilities | 3,935 | 4,554 |
| TOTAL LIABILITIES | 159,094 | 162,906 |

Stockholders' equity:
Common stock, par value \$0.0001; authorized: 100,000,000 shares; issued: 51,314,005 and 51,229,720 shares

Additional paid-in-capital
Preferred stock, par value $\$ 0.0001$; authorized $10,000,000$ shares; issued 0 shares
Accumulated deficit
Total stockholders' equity
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY

173,664
169,719
$(80,820)$ $\qquad$
92,849 79,863
\$ 251,943
\$ 242,769

Tile Shop Holdings, Inc. and Subsidiaries

## Condensed Consolidated Statements of Income

(\$ in thousands, except share, and per share data)
(Unaudited)

| Three months ended <br> September 30, | Nine months ended <br> September 30, |  |
| :---: | :---: | :---: |
| 2014 |  | 2013 |
|  | 2014 | 2013 |


| Net sales | \$ 62,806 | \$ 56,800 | \$ 193,850 | \$ 171,758 |
| :---: | :---: | :---: | :---: | :---: |
| Cost of sales | 19,348 | 16,986 | 58,957 | 50,705 |
| Gross profit | 43,458 | 39,814 | 134,893 | 121,053 |
| Selling, general and administrative expenses | 39,752 | 32,207 | 117,106 | 90,951 |
| Income from operations | 3,706 | 7,607 | 17,787 | 30,102 |
| Interest expense | 906 | 780 | 2,352 | 1,869 |
| Change in fair value of warrants | -- | -- | -- | 54,219 |
| Other expense | 290 | 20 | 363 | 61 |
| Income (loss) before income taxes | 2,510 | 6,807 | 15,072 | $(26,047)$ |
| Provision for income taxes | $(1,006)$ | $(2,757)$ | $(6,031)$ | $(11,036)$ |
| Net income (loss) | \$ 1,504 | \$ 4,050 | \$ 9,041 | \$ $(37,083)$ |

Earnings (loss) per common share:

| Basic | $\$ 0.03$ | $\$ 0.08$ | $\$ 0.18$ | $\$(0.75)$ |
| :--- | :--- | :--- | :--- | :--- |
| Diluted | $\$ 0.03$ | $\$ 0.08$ | $\$ 0.18$ | $\$(0.75)$ |

Weighted average shares oustanding:

| Basic | $51,016,487$ | $50,911,104$ | $51,006,610$ | $49,129,577$ |
| :--- | :--- | :--- | :--- | :--- |
| Diluted | $51,066,497$ | $51,892,028$ | $51,103,216$ | $49,129,577$ |

Tile Shop Holdings, Inc. and Subsidiaries
Rate Analysis
(Unaudited)

|  | Three months ended September 30, |  | Nine months ended September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 | 2014 | 2013 |
| Gross margin rate | 69.2\% | 70.1\% | 69.6\% | 70.5\% |
| SG\&A expense rate | 63.3\% | 56.7\% | 60.4\% | 53.0\% |
| Income from operations margin rate | 5.9\% | 13.4\% | 9.2\% | 17.5\% |
| Adjusted EBITDA margin rate | 15.9\% | 22.3\% | 19.2\% | 26.1\% |

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