The Tile Shop Reports Third Quarter 2023 Results
November 2, 2023
 announced results for its third quarter ended September 30, 2023.

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Third Quarter Summary
Net Sales Decreased 5.2\%
Comparable Store Sales Decreased 4.9\% Gross Margin of 64.7\%
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## Net Income of \$1.8 Million and Adjusted EBITDA of \$8.3 Million

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Diluted Earnings per Share of \$0.04
Reduced Long-Term Debt by \$10.0 Million in the Third Quarter and \$35.4 Million Year-to-Date
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## Management Commentary - Cabell Lolmaugh, CEO



 macro headwinds will persist in the near term, we remain confident in the steps we're taking to position the Company for long-term success."

| (unaudited, dollars in thousands, except per share data) | Three Months Ended September 30, |  |  |  |  | Nine Months Ended September 30, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  |  | 2022 |  | 2023 |  |  | 2022 |  |
| Net sales | \$ | 92,112 |  | \$ | 97,154 | \$ | 292,688 |  | \$ | 307,230 |
| Net sales (decline) growth ${ }^{(1)}$ |  | (5.2) | \% |  | 5.3 \% |  | (4.7) | \% |  | 9.5 \% |
| Comparable store sales (decline) growth ${ }^{(2)}$ |  | (4.9) | \% |  | 5.3 \% |  | (4.3) | \% |  | 9.5 \% |
| Gross margin rate |  | 64.7 | \% |  | 66.5 \% |  | 64.4 | \% |  | 65.9 \% |
| Income from operations as a \% of net sales |  | 3.1 | \% |  | 5.7 \% |  | 5.0 | \% |  | 6.5 \% |
| Net income | \$ | 1,844 |  | \$ | 3,823 | \$ | 9,435 |  | \$ | 14,250 |
| Net income per diluted share | \$ | 0.04 |  | \$ | 0.08 | \$ | 0.22 |  | \$ | 0.28 |
| Adjusted EBITDA | \$ | 8,257 |  | \$ | 12,223 | \$ | 32,154 |  | \$ | 40,645 |
| Adjusted EBITDA as a \% of net sales |  | 9.0 | \% |  | 12.6 \% |  | 11.0 | \% |  | 13.2 \% |
| Number of stores open at the end of period |  | 143 |  |  | 143 |  | 143 |  |  | 143 |

(1) As compared to the prior year period.
 full month of operation. When a store is relocated, it is excluded from the comparable store sales calculation. Comparable store sales includes total charges to customers less any actual returns. The Company includes the change in allowance for anticipated sales returns applicable to comparable stores in the comparable store sales calculation.

## THIRD QUARTER 2023

## Net Sales

 compared to the third quarter of 2022, primarily due to a decrease in traffic, which was partially offset by an increase in average ticket value.

## Gross Profit



 were partially offset by an increase in our average selling prices.

## Selling, General and Administrative Expenses


 one-time lease exit benefit of $\$ 0.8$ million that was recognized in the third quarter of 2022 and not repeated in 2023 and a $\$ 0.7$ million increase in marketing expenses.

## Provision for Income Taxes


 with employee equity award vestings.

## Capital Structure and Liquidity

Since the beginning of the year, we have repaid $\$ 35.4$ million of borrowings on our line of credit, which reduced our debt balance to $\$ 10.0$ million as of September 30 , 2023 . Cash and cash equivalents increased sequentially from the second quarter of 2023 by $\$ 1.8$ million and since the beginning of the year by $\$ 10.4$ million to $\$ 16.4$ million on September 30,2023 .

## NON-GAAP INFORMATION

## Adjusted EBITDA

 Adjusted EBITDA.

## (\$ in thousands, unaudited)

Three Months Ended
September 30

|  | 2023 | \% of net sales |  | 2022 | \% of net sales ${ }^{(1)}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 1,844 | 2.0 \% | \$ | 3,823 | 3.9 \% |
|  | 453 | 0.5 |  | 319 | 0.3 |
|  | 532 | 0.6 |  | 1,361 | 1.4 |

Depreciation and amortization
Stock-based compensation
Adjusted EBITDA

|  | 5,062 | 5.5 |  | 6,157 | 6.3 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 366 | 0.4 |  | 563 | 0.6 |
| \$ | 8,257 | 9.0\% | \$ | 12,223 | 12.6\% |


| (\$ in thousands, unaudited) | Nine Months Ended September 30, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | \% of net sales | 2022 |  | \% of net sales |
| GAAP net income | \$ | 9,435 | 3.2\% | \$ | 14,250 | 4.6\% |
| Interest expense |  | 1,920 | 0.7 |  | 786 | 0.3 |
| Provision for income taxes |  | 3,333 | 1.1 |  | 4,981 | 1.6 |
| Depreciation and amortization |  | 16,394 | 5.6 |  | 19,011 | 6.2 |
| Stock-based compensation |  | 1,072 | 0.4 |  | 1,617 | 0.5 |
| Adjusted EBITDA | \$ | 32,154 | 11.0\% | \$ | 40,645 | 13.2\% |

(1) Amounts do not foot due to rounding.

## Pretax Return on Capital Employed

Pretax Return on Capital Employed was 12.4\% for the trailing twelve months as of the end of the third quarter of 2023 compared to $16.8 \%$ for the trailing twelve months as of the end of the third quarter of 2022. See the Pretax Return on Capital Employed calculation in the table below.

| (\$ in thousands, unaudited) | September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2023(1) |  | 2022(1) |  |
| Income from Operations (trailing twelve months) | \$ | 17,280 | \$ | 22,947 |
| Total Assets |  | 332,168 |  | 347,454 |
| Less: Accounts payable |  | $(24,925)$ |  | $(30,597)$ |
| Less: Income tax payable |  | (236) |  | (915) |
| Less: Other accrued liabilities |  | $(33,957)$ |  | $(41,534)$ |
| Less: Lease liability |  | $(129,654)$ |  | $(132,660)$ |
| Less: Other long-term liabilities |  | $(4,451)$ |  | $(4,756)$ |
| Capital Employed | \$ | 138,945 | \$ | 136,992 |
| Pretax Return on Capital Employed |  | 12.4\% |  | 16.8\% |

(1) Income statement accounts represent the activity for the trailing twelve months ended as of each of the balance sheet dates. Balance sheet accounts represent the average account balance for the trailing four quarters ended as of each of the balance sheet dates.

## Non-GAAP Financial Measures

The Company uses several non-GAAP financial measures to manage its business including Adjusted EBITDA, adjusted EBITDA margin and pretax Return on Capital Employed (ROCE). Adjusted EBITDA is calculated by taking net income in accordance with GAAP, and adjusting for interest expense, income taxes, depreciation and amortization, and stock-based compensation expense. Adjusted EBITDA margin is equal to Adjusted EBITDA divided by net sales. The Company calculates ROCE by taking income (loss) from operations divided by capital employed. Capital employed equals total assets less accounts payable, income taxes payable, other accrued liabilities, lease liability and other long-term liabilities. Other companies may calculate both Adjusted EBITDA and ROCE differently, limiting the usefulness of these measures for comparative purposes.
The Company believes that these non-GAAP measures of financial results provide useful information to management and investors regarding certain financial and business trends relating to the Company's financial condition and results of operations. Company management uses these non-GAAP measures to compare Company performance to that of prior periods for trend analyses, for purposes of determining management incentive compensation, for budgeting and planning purposes and for assessing the effectiveness of capital allocation over time. These measures are used in monthly financial reports prepared for management and the Board of Directors. The Company believes that the use of these non-GAAP financial measures provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing the Company's financial measures with other specialty retailers, many of which present similar non-GAAP financial measures to investors.

The Company's management does not consider these non-GAAP measures in isolation or as an alternative to financial measures determined in accordance with GAAP. The principal limitations of these non-GAAP financial measures are that they exclude significant expenses and income that are required by GAAP to be recognized in the Company's consolidated financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgments by management about which expenses and income are excluded or included in determining these non-GAAP financial measures. In order to compensate for these limitations, management presents non-GAAP financial measures in connection with GAAP results. The Company urges investors to review the reconciliation of these non-GAAP financial measures to the comparable GAAP financial measures and not to rely on any single financial measure to evaluate the business.

## WEBCAST AND CONFERENCE CALL

As announced on October 26, 2023, the Company will host a conference call via webcast for investors and other interested parties beginning at 9:00 a.m. Eastern Time on Thursday, November 2, 2023. The call will be hosted by Cabell Lolmaugh, CEO, Karla Lunan, CFO, and Mark Davis, Vice President of Investor Relations and Chief Accounting Officer.

To participate in the live call, please pre-register here. All registrants will receive dial-in information and a unique PIN. A webcast of the call can be accessed by visiting the Company's Investor Relations page at www.tileshop.com. A webcast replay of the call will be available on the Company's Investor Relations page at www.tileshop.com.

The Company intends to use its website, investors.tileshop.com, as a means of disclosing material non-public information and for complying with its disclosure obligations under Regulation FD. Such disclosures will be included on the Company's website under the heading News and Events. Accordingly, investors should monitor such portions of the Company's website, in addition to following its press releases, Securities and Exchange Commission filings and public conference calls and webcasts.

## Contact:

Investors and Media:
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## ABOUT THE TILE SHOP




The Tile Shop currently operates 143 stores in 31 states and the District of Columbia.
The Tile Shop is a proud member of the American Society of Interior Designers (ASID), National Association of Homebuilders (NAHB), National Kitchen and Bath Association (NKBA), and the National Tile Contractors Association (NTCA). Visit www.tileshop.com. Join The Tile Shop (\#thetileshop) on Facebook, Instagram, Pinterest and Twitter.

## FORWARD LOOKING STATEMENTS

This press release includes "forward looking statements" within the meaning of the "safe harbor" provisions of the United States Private Securities Litigation Reform Act of 1995. Forward looking statements may be identified by the use of words such as "anticipate", "believe", "expect", "estimate", "plan", "outlook", and "project" and other similar expressions that predict or indicate future events or trends or that are not statements of historical matters. These forward looking statements include any statements regarding the Company's strategic and operational plan and expected financial performance. Forward looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times at, or by, which such performance or results will be achieved. Forward looking statements are based on information available at the time such statements are made and/or management's good faith belief as of that time with respect to future events, and are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in or suggested by the forward looking statements, including but not limited to unforeseen events that may affect the retail market or the performance of the Company's stores. The Company does not intend, and undertakes no duty, to update this information to reflect future events or circumstances. Investors are referred to the most recent reports filed with the Securities and Exchange Commission by the Company.

Tile Shop Holdings, Inc. and Subsidiaries
Consolidated Balance Sheets
(\$ in thousands, except per share data)

## Assets

Current assets:
Cash and cash equivalents
Restricted cash
Receivables, net
Inventories
Income tax receivable
Other current assets, net
Total Current Assets
Property, plant and equipment, net
Right of use asset
Deferred tax assets
Other assets
Total Assets

| (Unaudited) September 30, 2023 |  | $\begin{gathered} \text { (Audited) } \\ \text { December 31, } \\ 2022 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| \$ | 16,371 | \$ | 5,948 |
|  | 655 |  | 1,811 |
|  | 3,501 |  | 3,411 |
|  | 98,710 |  | 120,952 |
|  | 435 |  | 3,859 |
|  | 10,352 |  | 10,422 |
|  | 130,024 |  | 146,403 |
|  | 65,133 |  | 71,095 |
|  | 119,619 |  | 118,501 |
|  | 4,470 |  | 6,536 |
|  | 3,461 |  | 3,287 |
| \$ | 322,707 | \$ | 345,822 |
| \$ | 26,247 | \$ | 23,506 |
|  | 113 |  | 3 |
|  | 27,214 |  | 27,866 |
|  | 32,756 |  | 31,916 |
|  | 86,330 |  | 83,291 |
|  | 10,000 |  | 45,400 |
|  | 103,786 |  | 103,353 |
|  | 3,836 |  | 5,009 |
|  | 203,952 |  | 237,053 |

## Liabilities and Stockholders' Equity

Current liabilities:

| Accounts payable | \$ | 26,247 | \$ | 23,506 |
| :---: | :---: | :---: | :---: | :---: |
| Income tax payable |  | 113 |  | 3 |
| Current portion of lease liability |  | 27,214 |  | 27,866 |
| Other accrued liabilities |  | 32,756 |  | 31,916 |
| Total Current Liabilities |  | 86,330 |  | 83,291 |
| Long-term debt, net |  | 10,000 |  | 45,400 |
| Long-term lease liability, net |  | 103,786 |  | 103,353 |
| Other long-term liabilities |  | 3,836 |  | 5,009 |
| Total Liabilities |  | 203,952 |  | 237,053 |

Stockholders' Equity:
Common stock, par value $\$ 0.0001$; authorized: 100,000,000 shares; issued and outstanding: 44,561,554 and 44,377,445 shares,
respectively
Preferred stock, par value $\$ 0.0001$; authorized: $10,000,000$ shares; issued and outstanding: 0 shares
Additional paid-in capital
Accumulated deficit

|  | 4 |  | 4 |
| :---: | :---: | :---: | :---: |
|  | - |  | - |
|  | 128,582 |  | 127,997 |
|  | $(9,745)$ |  | $(19,180)$ |
|  | (86) |  | (52) |
|  | 118,755 |  | 108,769 |
| \$ | 322,707 | \$ | 345,822 |

Accumulated other comprehensive loss

## Total Stockholders' Equity

Total Liabilities and Stockholders' Equity

Tile Shop Holdings, Inc. and Subsidiaries
Consolidated Statements of Income
(\$ in thousands, except per share data)
(Unaudited)

Net sales
Cost of sales
Gross profit
Selling, general and administrative expenses
Income from operations
Interest expense
Income before income taxes
Provision for income taxes

## Net income

| Three Months Ended September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2023 |  | 2022 |  | 2023 |  | 2022 |  |
| \$ | 92,112 | \$ | 97,154 | \$ | 292,688 | \$ | 307,230 |
|  | 32,549 |  | 32,542 |  | 104,285 |  | 104,754 |
|  | 59,563 |  | 64,612 |  | 188,403 |  | 202,476 |
|  | 56,734 |  | 59,109 |  | 173,715 |  | 182,459 |
|  | 2,829 |  | 5,503 |  | 14,688 |  | 20,017 |
|  | (453) |  | (319) |  | $(1,920)$ |  | (786) |
|  | 2,376 |  | 5,184 |  | 12,768 |  | 19,231 |
|  | (532) |  | $(1,361)$ |  | $(3,333)$ |  | $(4,981)$ |
| \$ | 1,844 | \$ | 3,823 | \$ | 9,435 | \$ | 14,250 |

Income per common share:

| Basic | \$ | 0.04 | \$ | 0.08 | \$ | 0.22 | \$ | 0.28 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted | \$ | 0.04 | \$ | 0.08 | \$ | 0.22 | \$ | 0.28 |
| Weighted average shares outstanding: |  |  |  |  |  |  |  |  |
| Basic |  | 43,522,768 |  | 50,423,923 |  | 43,385,316 |  | 50,674,870 |
| Diluted |  | 43,733,706 |  | 50,717,426 |  | 43,555,988 |  | 51,080,404 |

Tile Shop Holdings, Inc. and Subsidiaries
Rate Analysis
(Unaudited)

|  | Three Months Ended September 30, |  | Nine Months Ended September 30, |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2023 | 2022 | 2023 | 2022 |
| Gross margin rate | 64.7\% | 66.5\% | 64.4\% | 65.9\% |
| SG\&A expense rate | 61.6\% | 60.8\% | 59.4 \% | 59.4 \% |
| Income from operations margin rate | 3.1 \% | 5.7\% | 5.0\% | $6.5 \%$ |
| Adjusted EBITDA margin rate | 9.0\% | 12.6\% | 11.0\% | 13.2\% |

Tile Shop Holdings, Inc. and Subsidiaries
Consolidated Statements of Cash Flows
(\$ in thousands)
(Unaudited)

|  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  |
| Cash Flows From Operating Activities |  |  |  |  |
| Net income | \$ | 9,435 | \$ | 14,250 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |  |
| Depreciation and amortization |  | 16,394 |  | 19,011 |
| Amortization of debt issuance costs |  | 193 |  | 363 |
| Loss on disposals of property, plant and equipment |  | (51) |  | - |
| Impairment charges |  | 618 |  |  |
| Non-cash lease expense |  | 19,561 |  | 19,418 |
| Stock based compensation |  | 1,072 |  | 1,617 |
| Deferred income taxes |  | 2,066 |  | 320 |
| Changes in operating assets and liabilities: |  |  |  |  |
| Receivables, net |  | (90) |  | (902) |
| Inventories |  | 22,242 |  | $(24,305)$ |
| Other current assets, net |  | (302) |  | $(3,479)$ |
| Accounts payable |  | 2,490 |  | 1,831 |
| Income tax receivable / payable |  | 3,533 |  | (263) |
| Accrued expenses and other liabilities |  | $(20,989)$ |  | $(20,676)$ |
| Net cash provided by operating activities |  | 56,172 |  | 7,185 |
| Cash Flows From Investing Activities |  |  |  |  |
| Purchases of property, plant and equipment |  | $(11,046)$ |  | $(10,340)$ |
| Proceeds from the sale of property, plant and equipment |  | 58 |  | - |
| Net cash used in investing activities |  | $(10,988)$ |  | $(10,340)$ |
| Cash Flows From Financing Activities |  |  |  |  |
| Payments of long-term debt |  | $(50,400)$ |  | $(45,000)$ |
| Advances on line of credit |  | 15,000 |  | 70,400 |
| Proceeds from exercise of stock options |  | 4 |  | - |
| Employee taxes paid for shares withheld |  | (491) |  | (724) |
| Repurchases of common stock |  | - |  | $(15,545)$ |
| Debt issuance costs |  | - |  | (360) |
| Net cash (used in) provided by financing activities |  | $(35,887)$ |  | 8,771 |
| Effect of exchange rate changes on cash |  | (30) |  | (75) |
| Net change in cash, cash equivalents and restricted cash |  | 9,267 |  | 5,541 |
| Cash, cash equivalents and restricted cash beginning of period |  | 7,759 |  | 10,013 |
| Cash, cash equivalents and restricted cash end of period | \$ | 17,026 | \$ | 15,554 |
| Cash and cash equivalents | \$ | 16,371 | \$ | 12,423 |
| Restricted cash |  | 655 |  | 3,131 |
| Cash, cash equivalents and restricted cash end of period | \$ | 17,026 | \$ | 15,554 |
| Supplemental disclosure of cash flow information |  |  |  |  |
| Purchases of property, plant and equipment included in accounts payable and accrued expenses | \$ | 986 | \$ | 129 |
| Cash paid for interest |  | 1,960 |  | 882 |
| Cash (received) paid for income taxes, net |  | $(2,266)$ |  | 4,922 |

Source: Tile Shop Holdings, Inc.

