

The Tile Shop Reports Third Quarter 2018 Results; Declares Cash Dividend

October 18, 2018

MINNEAPOLIS, Oct. 18, 2018 (GLOBE NEWSWIRE) -- Tile Shop Holdings, Inc. (Nasdaq: TTS) (the "Company"), a specialty retailer of natural stone and man-made tiles, setting and maintenance materials, and related accessories, today announced results for its third quarter ended September 30, 2018.

Third Quarter Summary

Net Sales Increased 5.7%

Comparable Store Sales Increased 2.1%

Gross Margin of 70.6%

Diluted Earnings per Share of \$0.05

Net Income of \$2.6 million; Adjusted EBITDA of \$11.9 million

Completed 3 store remodels in Q3; Completed 10 store remodels year-to-date in 2018

Management Commentary

"We made good progress in the third quarter on our strategy to deliver the best product, the best presentation and the best service in our industry," said Robert Rucker, interim CEO. "We are nearly complete with our year-long product assortment initiative and we continue to attract pros who share in our focus on serving a higher-end demographic. With the improvement we are now beginning to see in our sales execution, we continued to make additional investments in inventory, store merchandising, and service during the third quarter. We are extremely focused on improving our key metrics as we fully restore and further enhance the model which has proven successful for over 30 years."

	Th	ree Monti	hs Er	nded	ŀ		Ni	ine Month	s En	de	d	
(unaudited, amounts in thousands, except per	September 30,						September 30,					
share data)	2018			2017			2018			20	2017	
Net sales	\$	89,259		\$	84,421		\$	273,307		\$	266,020	
Net sales growth ⁽¹⁾		5.7	%		7.5	%		2.7	%		7.5	%
Comparable store sales growth (decline) ⁽²⁾		2.1	%		1.1	%		(2.3)%		2.2	%
Gross margin rate		70.6	%		67.1	%		70.4	%		69.1	%
Income from operations as a % of net sales		4.3	%		5.2	%		6.4	%		11.1	%
Net income	\$	2,553		\$	2,438		\$	11,522		\$	18,170	
Net income per diluted share	\$	0.05		\$	0.05		\$	0.22		\$	0.35	
Adjusted EBITDA	\$	11,857		\$	12,203		\$	40,675		\$	51,796	
Adjusted EBITDA as a % of net sales		13.3	%		14.5	%		14.9	%		19.5	%
Number of stores open at the end of period		140			134			140			134	

⁽¹⁾ As compared to the prior year period.

THIRD QUARTER 2018

Net Sales

Net sales increased \$4.8 million, or 5.7%, from \$84.4 million in the third quarter of 2017 to \$89.3 million in the third quarter of 2018. The increase was due to \$3.0 million in net sales generated by stores not included in the comparable store base and an increase of \$1.8 million in net sales generated by comparable store sales. Comparable store sales growth was 2.1% for the third quarter of 2018 versus 1.1% for the third quarter of 2017.

Gross Profit

Gross profit increased \$6.3 million, or 11.2%, from \$56.7 million in the third quarter of 2017 to \$63.0 million in the third quarter of 2018. The gross margin rate was 70.6% for the third quarter of 2018 and 67.1% for the third quarter of 2017. The improvement in the gross margin rate was primarily due to decreased promotional activity.

Selling, General and Administrative Expenses

Selling, general and administrative expenses increased \$6.8 million, or 13.1%, from \$52.3 million in the third quarter of 2017 to \$59.1 million in the third quarter of 2018. The \$6.8 million increase was due to \$2.0 million of costs associated with opening and operating six new stores over the past twelve months and \$1.9 million of planned strategic investments in store and distribution center compensation, regional sales leadership and pro market managers. Additionally, the Company incurred approximately \$1.0 million of incremental legal expense during the quarter to resolve its derivative securities litigation.

Inventory

⁽²⁾ Comparable store sales growth (decline) is the percentage change in sales of comparable stores period over period. A store is considered comparable on the first day of the 13th full month of operation. When a store is relocated, it is excluded from the comparable store sales growth calculation. Comparable store sales growth (decline) amounts include total charges to customers less any actual returns. Comparable store sales data reported by other companies may be prepared on a different basis and therefore may not be useful for purposes of comparing the Company's results to those of other businesses.

Inventory increased to \$106.3 million from \$100.4 million at the end of the second quarter of 2018, or 5.9%, as the Company continued to expand its product assortment. The increase was attributable to the continued investment in new products added to the Company's assortment during the quarter.

Long-Term Debt

Long-term debt increased \$16.5 million from \$29.5 million in the second quarter of 2018 to \$46.0 million in the third quarter of 2018. The increase was attributable to the continued expansion of the Company's product assortment resulting in an increase in inventory and capital investments associated with store remodels and merchandising fixtures.

As disclosed in a Form 8-K filed on September 19, 2018, the Company entered into a new credit facility to provide greater financial flexibility, increase the line of credit to \$100 million, and extend the term to September 18, 2023.

Store Investment

As of September 30, 2018, the Company operated 140 stores in 31 states and the District of Columbia. The Company remodeled three stores during the third quarter of 2018.

DIVIDEND

The Board of Directors has declared a quarterly dividend of \$0.05 per common share. The dividend is payable November 9, 2018 to shareholders of record at the close of business on October 29, 2018.

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The Company is updating its previously communicated 2018 annual outlook as follows:

- Capital investment of approximately \$35 million, including investments for 12 store remodels, and merchandising and fixture investments for all 140 stores.
- Inventory at year-end of approximately \$106 million to \$110 million, reflecting the Company's year-long product assortment initiative.
- Selling, general and administrative ("SG&A") expense increase of approximately \$7 million to support the Company's service strategy, including increased expenses for (1) the addition of regional sales leader positions, (2) sales and warehouse associate compensation, (3) customer relationship management and content management capabilities, and (4) the addition of approximately 20 professional market managers. The approximate \$7 million increase in SG&A expense is incremental to the expected SG&A expense increases associated with a full year of operations for the fifteen stores opened in 2017 and the two new stores opened in 2018.

Longer term, the Company remains committed to achieving both Adjusted EBITDA margin and pretax return on capital employed of greater than 20%.

NON-GAAP INFORMATION

Adjusted EBITDA

Adjusted EBITDA for the third quarter of 2018 was \$11.9 million compared with \$12.2 million for the third quarter of 2017. See the table below for a reconciliation of GAAP net income to Adjusted EBITDA.

Three Months Ended

	ım	ee Months E	naea					
(\$ in thousands)	otember 30,							
	2018 % of net sales		sales	20	17	% of net sa	ales ⁽¹⁾	
Net income	\$	2,553	2.9	%	\$	2,438	2.9	%
Interest expense		715	0.8	%		505	0.6	%
Income taxes		652	0.7	%		1,468	1.7	%
Depreciation & amortization		7,202	8.1	%		6,803	8.1	%
Stock based compensation		735	0.8	%		989	1.2	%
Adjusted EBITDA	\$	11,857	13.3	%	\$	12,203	14.5	%
	Nin	e Months En	ded					
(\$ in thousands)		ie Months En otember 30,	ded					
(\$ in thousands)		otember 30,	ded % of net	sales		2017	% of net sa	ales ⁽¹⁾⁽²⁾
(\$ in thousands) Net income	Sep 201	otember 30,		sales %	\$	2017 18,170	% of net sa 6.8	ales ⁽¹⁾⁽²⁾ %
,	Sep 201	otember 30,	% of net			-		
Net income	Sep 201 \$	otember 30, 8 11,522	% of net	%		18,170	6.8	%
Net income Interest expense	Sep 201 \$	otember 30, 8 11,522 1,866	% of net 4.2 0.7	% %		18,170 1,438	6.8 0.5	% %
Net income Interest expense Income taxes	Sep 201 \$	otember 30, 8 11,522 1,866 4,157	% of net 4.2 0.7 1.5	% % %		18,170 1,438 10,034	6.8 0.5 3.8	% % %

⁽¹⁾ In prior periods, the Company also adjusted for special charges, including shareholder and other litigation costs. The Company has recast the Adjusted EBITDA presentation for the three and nine months ended September 30, 2017 to conform to the current presentation.

⁽²⁾ Amounts do not foot due to rounding.

Pretax Return on Capital Employed

Pretax Return on Capital Employed was calculated based on GAAP information. The Company believes this metric is useful in assessing the effectiveness of our capital allocation over time. Other companies may calculate Pretax Return on Capital Employed differently, limiting the usefulness of the measure for comparative purposes.

Pretax Return on Capital Employed was 7.7% for the trailing twelve months as of the end of the third quarter 2018 compared to 18.3% for the trailing twelve months as of the end of the third quarter 2017. See the Pretax Return on Capital Employed calculation in the table below.

(\$ in thousands)	September 30,						
	2018 ⁽¹⁾	2017 ⁽¹⁾					
Income from operations (trailing twelve months)	\$ 13,769	\$ 31,160					
Total Assets	281,996	263,140					
Less: Accounts payable	(29,015)	(21,669)					
Less: Income tax payable	(71)	(844)					
Less: Other accrued liabilities	(26,751)	(26,482)					
Less: Deferred rent	(42,401)	(38,815)					
Less: Other long-term liabilities	(4,346)	(5,409)					
Capital Employed	179,412	169,921					
Pretax Return on Capital Employed	7.7 %	18.3 %					

⁽¹⁾ Income statement accounts represent the activity for the trailing twelve months ended as of each of the balance sheet dates. Balance sheet accounts represent the average account balance for the four quarters ended as of each of the balance sheet dates.

Webcast and Conference Call

As announced on October 3, 2018, the Company will host a conference call via live webcast for investors and other interested parties beginning at 9:00 a.m. Eastern Time on Thursday, October 18, 2018. The call will be hosted by Bob Rucker, interim CEO, Kirk Geadelmann, CFO, Cabell Lolmaugh, Senior Vice President and COO, and Ken Cooper, Investor Relations.

Participants may access the live webcast by visiting the Company's Investor Relations page at www.tileshop.com. The call can also be accessed by dialing (844) 421-0597, or (716) 247-5787 for international participants. A webcast replay of the call will be available on the Company's Investor Relations page at www.tileshop.com.

Additional details can be located at www.tileshop.com under the Financial Information – SEC Filings section of the Company's Investor Relations page.

Contacts:

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About The Tile Shop

The Tile Shop is a leading specialty retailer of man-made and natural stone tiles, setting and maintenance materials, and related accessories in the United States. The Tile Shop offers a wide selection of high quality products, exclusive designs, knowledgeable staff and exceptional customer service, in an extensive showroom environment with up to 50 full-room tiled displays which are enhanced by the complimentary Design Studio – a collaborative platform to create customized 3D design renderings to scale, allowing customers to bring their design ideas to life. The Tile Shop currently operates 140 stores in 31 states and the District of Columbia, with an average size of 20,200 square feet. For more information, visit www.tileshop.com.

The Tile Shop is a proud member of the American Society of Interior Designers (ASID), National Association of Homebuilders (NAHB), National Kitchen and Bath Association (NKBA), and the National Tile Contractors Association (NTCA). Visit www.tileshop.com. Join The Tile Shop (#thetileshop) on Facebook, Instagram, Pinterest and Twitter.

Non-GAAP Financial Measures

The Company calculates Adjusted EBITDA by taking net income calculated in accordance with GAAP, and adjusting for interest expense, income taxes, depreciation and amortization, and stock based compensation. In prior periods, the Company also adjusted for special charges, including shareholder and other litigation costs. The Company has recast the Adjusted EBITDA presentation for the three and nine months ended September 30, 2017 to conform to the current presentation. Adjusted EBITDA margin is equal to Adjusted EBITDA divided by net sales. The Company calculates pretax return on capital employed by taking income from operations divided by capital employed. Capital employed equals total assets less accounts payable, income taxes payable, other accrued liabilities, deferred rent and other long-term liabilities.

The Company believes that these non-GAAP measures of financial results provide useful information to management and investors regarding certain financial and business trends relating to the Company's financial condition and results of operations. Company management uses these non-GAAP measures to compare Company performance to that of prior periods for trend analyses, for purposes of determining management incentive compensation, and for budgeting and planning purposes. These measures are used in monthly financial reports prepared for management and the Board of Directors. The Company believes that the use of these non-GAAP financial measures provides an additional tool for investors to use in

evaluating ongoing operating results and trends and in comparing the Company's financial measures with other specialty retailers, many of which present similar non-GAAP financial measures to investors.

Company management does not consider these non-GAAP measures in isolation or as an alternative to financial measures determined in accordance with GAAP. The principal limitations of these non-GAAP financial measures are that they exclude significant expenses and income that are required by GAAP to be recognized in the Company's consolidated financial statements. In addition, they are subject to inherent limitations as they reflect the exercise of judgments by management about which expenses and income are excluded or included in determining these non-GAAP financial measures. In order to compensate for these limitations, management presents non-GAAP financial measures in connection with GAAP results. The Company urges investors to review the reconciliation of these non-GAAP financial measures to the comparable GAAP financial measures and not to rely on any single financial measure to evaluate the business.

FORWARD LOOKING STATEMENTS

This press release includes "forward looking statements" within the meaning of the "safe harbor" provisions of the United States Private Securities Litigation Reform Act of 1995. Forward looking statements may be identified by the use of words such as "anticipate", "believe", "expect", "estimate", "plan", "outlook", and "project" and other similar expressions that predict or indicate future events or trends or that are not statements of historical matters. These forward looking statements include any statements regarding the Company's strategic and operational plan and expected financial performance (including the financial performance of new stores). Forward looking statements should not be read as a guarantee of future performance or results, and will not necessarily be accurate indications of the times at, or by, which such performance or results will be achieved. Forward looking statements are based on information available at the time those statements are made and/or management's good faith belief as of that time with respect to future events, and are subject to risks and uncertainties that could cause actual performance or results to differ materially from those expressed in or suggested by the forward looking statements, including but not limited to unforeseen events that may affect the retail market or the performance of the Company's stores. The Company does not intend, and undertakes no duty, to update this information to reflect future events or circumstances. Investors are referred to the most recent reports filed with the SEC by the Company.

Tile Shop Holdings, Inc. and Subsidiaries Consolidated Balance Sheets (\$ in thousands, except share data)

September 30, December 2018 2017	31,
Assets	
Current assets:	
Cash and cash equivalents \$ 10,105 \$ 6,621	
Restricted cash 835 855	
Trade receivables, net 3,723 2,381	
Inventories 106,310 85,259	1
Income tax receivable 3,362 5,726	
Other current assets, net 6,921 4,717	
Total Current Assets 131,256 105,55	9
Property, plant and equipment, net 153,453 151,40	5
Deferred tax assets 10,239 11,654	
Other assets 1,952 2,107	
Total Assets \$ 296,900 \$ 270,72	5
Liabilities and Stockholders' Equity	
Current liabilities:	
Accounts payable \$ 25,725 \$ 30,771	
Current portion of long-term debt - 8,833	
Income tax payable 172 17	
Other accrued liabilities 27,790 22,413	
Total Current Liabilities 53,687 62,034	
Long-term debt, net 46,000 18,182	
Capital lease obligation, net 473 576	
Deferred rent 43,419 41,290	1
Other long-term liabilities 3,931 4,769	
Total Liabilities 147,510 126,85	1
Stockholders' Equity:	
Common stock, par value \$0.0001; authorized: 100,000,000 shares; issued and outstanding: 52,678,584 and 52,156,850 shares, respectively	
Preferred stock, par value \$0.0001; authorized: 10,000,000 shares; issued and outstanding: 0 shares	
Additional paid-in-capital 174,207 180,10	9
Accumulated deficit (24,777) (36,239	
Accumulated other comprehensive loss (45) (1)

Tile Shop Holdings, Inc. and Subsidiaries Consolidated Statements of Operations (\$ in thousands, except share, and per share data) (Unaudited)

	Three Months September 30, 2018		Nine Months Ended September 30, 2018 2017
Net sales Cost of sales Gross profit Selling, general and administrative expenses Income from operations Interest expense Other income Income before income taxes Provision for income taxes Net income	\$ 89,259	\$ 84,421	\$ 273,307 \$ 266,020
	26,248	27,759	80,946 82,265
	63,011	56,662	192,361 183,755
	59,131	52,285	174,928 154,245
	3,880	4,377	17,433 29,510
	(715)	(505)	(1,866) (1,438)
	40	34	112 132
	3,205	3,906	15,679 28,204
	(652)	(1,468)	(4,157) (10,034)
	\$ 2,553	\$ 2,438	\$ 11,522 \$ 18,170
Income per common share: Basic Diluted Weighted average shares outstanding:	\$ 0.05	\$ 0.05	\$ 0.22 \$ 0.35
	\$ 0.05	\$ 0.05	\$ 0.22 \$ 0.35
Basic Diluted Dividends declared	51,920,830	51,757,248	51,896,678 51,638,864
	52,303,777	52,053,655	52,056,136 52,011,208
	\$ 0.05	\$ 0.05	\$ 0.15 \$ 0.15

Tile Shop Holdings, Inc. and Subsidiaries Rate Analysis (Unaudited)

	Three Months Ended September 30,				Nine Months Ended				
					September 30,				
	2018		2017		2018	2017			
Gross margin rate	70.6	%	67.1	%	70.4	%	69.1	%	
SG&A expense rate	66.2	%	61.9	%	64.0	%	58.0	%	
Income from operations margin rate	4.3	%	5.2	%	6.4	%	11.1	%	
Adjusted EBITDA margin rate	13.3	%	14.5	%	14.9	%	19.5	%	

Tile Shop Holdings, Inc. and Subsidiaries Consolidated Statements of Cash Flows (\$ in thousands) (Unaudited)

	Nine Month September	
	2018	2017
Cash Flows From Operating Activities		
Net income	\$ 11,522	\$ 18,170
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation & amortization	21,180	19,395
Amortization of debt issuance costs	607	526
Loss on disposals of property, plant and equipment	76	205
Impairment charges on property, plant and equipment	319	_

Deferred rent		2,345			2,911	
Stock based compensation		1,950			2,759	
Deferred income taxes		1,415			3,472	
Changes in operating assets and liabilities:					-	
Trade receivables		(1,342)		(249)
Inventories		(21,051)		3,369	
Prepaid expenses and other assets		(2,374)		4,163	
Accounts payable		(6,550)		5,421	
Income tax receivable / payable		2,520			(1,163)
Accrued expenses and other liabilities		5,104			(9,624)
Net cash provided by operating activities		15,721			49,355	
Cash Flows From Investing Activities						
Purchases of property, plant and equipment		(22,893)		(28,031)
Proceeds from the sale of property, plant and equipment		13			-	
Net cash used in investing activities		(22,880)		(28,031)
Cash Flows From Financing Activities						
Payments of long-term debt and capital lease obligations		(95,235)		(44,672)
Advances on line of credit		114,095			30,000	
Dividends paid		(7,800)		(7,764)
Proceeds from exercise of stock options		-			1,635	
Employee taxes paid for shares withheld		(52)		(217)
Debt issuance costs		(374)		-	
Net cash provided by (used in) financing activities		10,634			(21,018)
Effect of exchange rate changes on cash		(11)		30	
Net change in cash		3,464			336	
Cash, cash equivalents and restricted cash beginning of period		7,476			12,948	
Cash, cash equivalents and restricted cash end of period	\$	10,940		\$	13,284	
Cash and cash equivalents	\$	10,105		\$	12,429	
Restricted cash		835			855	
Cash, cash equivalents and restricted cash end of period	\$	10,940		\$	13,284	
Supplemental disclosure of cash flow information						
Purchases of property, plant and equipment included in accounts payable and accrued expenses	\$	2,229		\$	4,935	
Cash paid for interest	7	1,846		•	1,453	
Cash paid (received) for income taxes, net		240			7,575	
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Tile Shop Holdings, Inc.